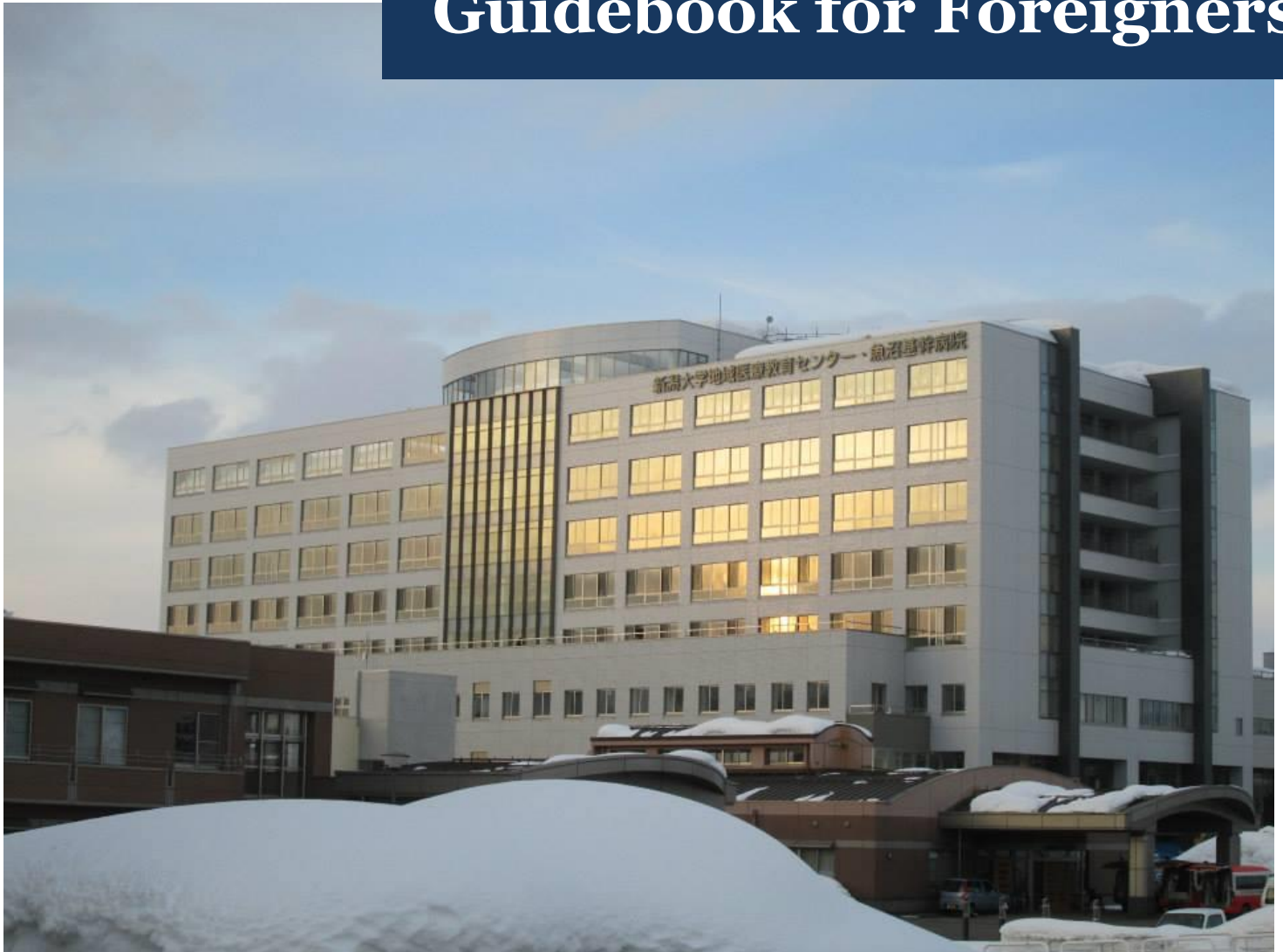




Uonuma Kikan Hospital

Guidebook for Foreigners



Address: 4132 Urasa, Minami Uonuma-shi, Niigata 949-7302

Phone: 025-777-3200

Registration Hours: 8:30-11:30 (Open)
13:00-15:00 (By appointment Only)

Consultation Hours: 9:00-12:00 (Open)
13:00-17:15 (By appointment Only)

URL: <https://www.uonuma-kan-hospital.jp/> (Japanese Only)

Receptions

First Visit With Referral

Please go to the “**Patient Support Center**” (Counter 17).



First Visit Without Referral

Please go to the “**Main Reception**” (Counter 1).



Return Visit By appointment

On your return visit with an appointment, go to the above machines (Area 10) right after you walk in the main entrance. Insert your registration card, take the slip and your registration for the day is complete.

After the reception, you will have a secondary reception (Reception A, B, C, or D) depending on the department.

1st Floor

Reception A

Gastrointestinal Surgery & General Surgery
Cardiovascular Surgery
Thoracic Surgery
Orthopedic Surgery
Neurosurgery

Reception B

Obstetrics & Gynecology
Psychiatry

2nd Floor

Reception C

Internal Medicine
Neurology
Otolaryngology
Urology
Orthodontics
Oral Surgery

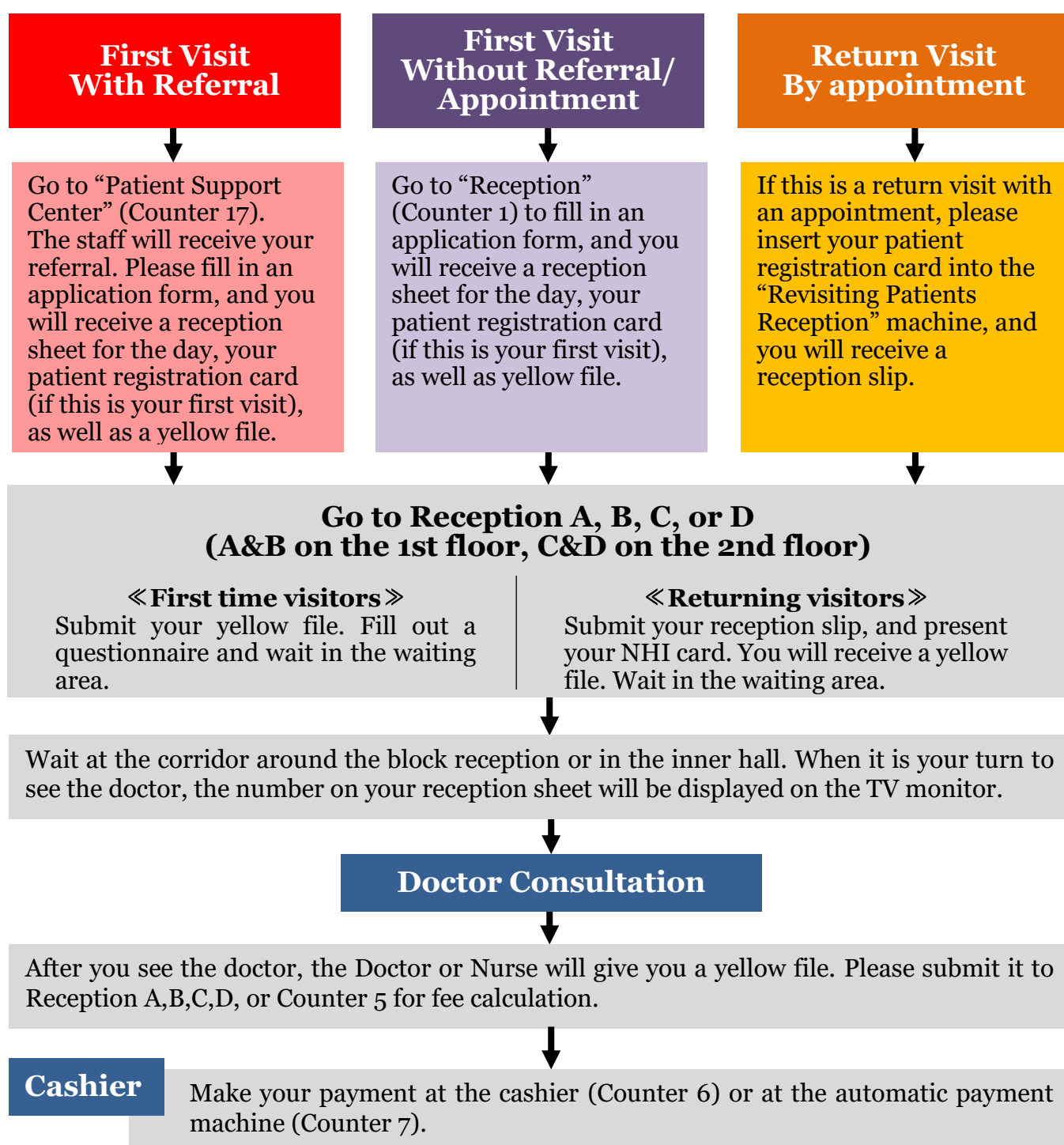
Reception D

Pediatrics
Dermatology
Ophthalmology
Anesthesiology

How to Request Care at Kikan Hospital

- ✚ Appointments can be made through other medical institutions. You can also make an appointment at “Patient Support Center” (Counter 17) if you bring a referral.
- ✚ Depending on the departments or your medical condition, you could visit Kikan Hospital without an appointment or a referral. However, you will be charged with a special health-care fee of 5,500 yen (for medical departments) or 3,300 yen (for dental departments) and a long waiting time is expected. You should have a referral from other hospitals/clinics such as Yukiguni Yamato Hospital, Moegi Clinic.

Steps in Receiving Care at Kikan Hospital



Who falls into the Category of “First Visitor”?

1) Those who visit Kikan Hospital for the very first time.

2) Those who visit a new department within Kikan Hospital.

Example: You have been to the hospital but you are seeing a different department than you used before.

3) Those who visit Kikan Hospital for the first time after a while.

Clarification: Those who go back to the same department, but for a new condition, or reoccurring condition after once recovering from it.

Example: You have completed your treatment for a cold back in December, but get a second cold in March and need to start medication again.

What is a Referral?

“Referral” means a letter of introduction from a doctor at another medical facility; hospital or clinic.

ER – Emergency Room

Please note that you can visit the ER only if you are in urgent need of care and/or critically ill. It means, you can visit the ER outside of our business hours (weekend or holiday) for true emergencies or in case the ambulance crew brings you to the Kikan ER. If coming on your own, you are required to contact us by phone (025-777-3200) before coming. Through making triage in the ER, the emergency team decides the order to see the patients.

Others

✚ Japanese medical treatment, options and medication may differ from what you might find in your country. **If you would like to see a doctor in Japan, please follow the Japanese medical treatment, options and medication.**

✚ **For the smooth communications:**

We recommend you to bring someone who speak Japanese.

When you call us before your visit, etc., please ask someone who speak Japanese to talk instead of you.

